



GRAND ERIE DISTRICT SCHOOL BOARD

Requires a

COMPUTER TECHNICIAN

The Grand Erie District School Board's 2,800 employees provide quality education to approximately 26,000 full-time equivalent students who attend our 73 schools. The Board spans a geographic area encompassing the City of Brantford and the Counties of Brant, Haldimand and Norfolk. The Board requires a qualified computer technician to work in a full-time capacity at various locations.

Responsibilities:

The successful candidate will work within the Infrastructure team to troubleshoot, maintain and enhance a data network covering a large geographic area using LAN/WAN technologies. The successful candidate will maintain a large Active Directory deployment including GPO development. In addition, this individual will be responsible for the maintenance and enhancement of a large VoIP deployment, the maintenance and tuning of SQL database environment and will assist in maintenance and monitoring of network and data security enhancement. Ongoing maintenance of backup strategies including disaster recovery planning and testing are other responsibilities for this position along with any other duties as required.

Major responsibilities also include providing telephone, email, remote desktop technical support and working with third party support as required.

Required Qualifications:

- University degree in Computer Science or a Community College diploma with a focus on network systems (ie Network Administration or Computer Systems Technology/ Technician) is required
- Microsoft Certified Professional (MCP), Microsoft Certified System Engineer (MCSE), A+ or Network+ certification required
- A minimum of 3 years previous experience in a similar role is required
- Additional certification and/or experience managing Active Directory is preferred
- SCCM knowledge/experience is a definite asset
- Strong LAN/WAN skills including firewalls, network routing, VLANs, wireless technology, and troubleshooting of layer 2 and 3 switches required. HP Switch, Aruba Access Points and Palo Alto firewall experience preferred
- Experience maintaining and troubleshooting VoIP installations; Mitel experience preferred
- SD WAN experience is an asset
- Good documentation skills including ability to create network schematics using Visio
- Excellent communication and interpersonal skills with an emphasis on quality customer service
- Strong customer service skills and organizational skills are essential, including the ability to deal with multiple activities.
- Experience with developing, auditing and/or enforcing strong security protocols and procedures related to data protection and network access is a definite asset
- VMWare/Virtualization experience is an asset

Hours of Work: 7 hour day; 35 hours per week.

Hourly Rate: \$31.60/hour. The Grand Erie District School Board offers a very competitive benefit package.

Effective Date: Approximately January 7, 2019

If your qualifications, positive attitude and commitment to excellence make you an ideal candidate for consideration, please submit your application, marked "*personal and confidential*", which includes a complete resume, cover letter (one document if submitted electronically) with the names and telephone numbers of at least three professional references; your current supervisor must be provided as a reference. Your application must be received by 4:00 p.m. **Thursday November 1, 2018. Apply to:**

The Grand Erie District School Board
349 Erie Avenue, Brantford, Ontario N3T 5V3

Fax (519) 759-5362 or Email hr@granderie.ca **Please quote posting # 18-18-19**

Applicants with a disability that requires an accommodation to enable their participation in the interview process should advise the Board when contacted for an interview. Any assessment and selection materials and processes used in the interview process can be made available in an accessible format, upon request in advance.

All new employees are required to provide an original Police Record Check (which includes a "vulnerable sector screen") acceptable to the Board prior to the commencement of employment.

We thank all applicants for their interest but only those considered for an interview will be contacted.